

BHBIA Board Member – Outline of the Role

The strategic direction of the BHBIA, all major decision-making and the implementation of key initiatives are dependent on the BHBIA Board, all of whom have full-time day jobs. It is therefore essential that each of the 10 members (5 industry / 5 agency) is prepared to take a 'hands on' approach to share this commitment.

The Board is supported by the BHBIA Administrators – KSAM (Moore Kingston Smith Association Management) who do all the day to day running of the organisation, including managing the accounts. In addition, the Executive Officer and Engagement Officer provide a part-time resource to bring a business intelligence background to the organisation and marketing of BHBIA activities alongside the administration team.

The following points outline the broad expectations of a BHBIA Board Member:

1. Attendance at a monthly Board meeting

- Half of the Board meetings are held via Zoom 9am-11am and the rest are face to face meetings 10am – 4pm, which rotate around Board members' offices. (so each Board member would be expected to host approximately one meeting / year, if possible).
- Actions are agreed at the end of each meeting, which Board members are expected to complete by the following meeting.
- One of the Board meetings is a pre-conference meeting, and there is no meeting in August.
- It is understood that not everyone can attend every meeting and where possible members try to join virtually for relevant parts on the meeting agenda
- There is, however, an expectation that members will attend at least two-thirds of the meetings (8/12).
- The Board may decide to ask a member to step down if they have been unable to attend 3 successive meetings, as this signals that they are not in a position to contribute at the required level.

2. Attendance at conference/other meetings

- There is a general expectation that Board members will attend the conference, winter seminar, spring and summer events if possible.

- Places at these events are paid for by the BHBIA due to the board members' roles at the events, however travel costs and other expenses associated with board business / attendance at these events are normally covered by board members' own companies, though in exceptional circumstances the treasurer may consider a request for reimbursement of expenses.
- Board members will have certain duties at conference - such as looking after 1 or 2 designated speakers - to make sure they get to their rehearsals on time, attending/hosting a specific training session and welcoming new delegates, time-keeping etc.

3. Ongoing communications/decision-making

- We try to avoid too many emails and decision-making between Board meetings, but sometimes have to consult by email on various issues that crop up - this usually just means emailing to state your vote for or against something that's being proposed.
- Timely communication in response to such requests, as well as timely replies to confirm attendance at Board meetings helps the administrators to run the organisation more efficiently.

4. Annual tasks that are shared across the Board

There are a few tasks that take place each year and require involvement of the whole Board.

- Conference programme: Some additional time is required to review conference submissions in advance of the Board meeting at which the programme is agreed. In addition, we allocate 1 or 2 sessions to each Board member to liaise with the speakers beforehand and handle any issues such as making sure they know the session shouldn't be promotional, or encouraging agencies to involve an industry speaker, which follows through to taking responsibility that that session runs smoothly on the day.
- Convening/chairing meetings: each Board member is likely to be 'on stage' approximately once per year – for example supporting the chair to open/close the conference, or co-convening the Winter Seminar, Spring and Summer Event.

5. General PR for the BHBIA

Board members are expected to be ambassadors for the BHBIA - to promote the benefits of membership and the value that the

BHBIA provides - in their contacts with colleagues, clients/suppliers and external bodies, and to encourage attendance at forthcoming events

6. Specific responsibilities

Each Board member is expected to become a Director at Companies House and is ultimately expected to take responsibility for one or more particular areas of responsibility, or to take on a specific role or Board post – these are listed below. A new Board member would not be expected to take on one of these tasks until they had spent a couple of months as a general Board member to understand how the organisation works. They would normally be supported initially by a fellow Board member with experience in that area.

Areas of responsibility:

- **Getting Started in Healthcare Business Intelligence Virtual Workshop:** usually 2 people - involves convening the course, lining up and liaising with speakers (supported by the admin team), and planning what changes need to be made to the overall format.
- **Training Committee:** planning the programme of courses and webinars (possibly a survey to understand training needs) and co-ordinating input from Board and other BHBIA members to evaluate proposals and appoint conveners/speakers to run them.
- **Webinar Lead:** working with the Training Committee as above to plan the webinar programme. The Webinar Lead also attends each webinar to introduce the session and chair the Q&A, and gives speakers guidance on developing their slides in advance of the event.
- **Ethics & Compliance Committee Liaison:** Attends Ethics & Compliance Committee meetings, liaises with the Chair between meetings and provides an interface between the Ethics & Compliance Committee and BHBIA Board. Up to 2 Board members may take on this role, one of whom will usually be appointed as Deputy Chair of the Ethics & Compliance Committee
- **BOBI Committee Liaison:** Attends BOBI Committee Meetings, liaises with the Chair between meetings and

provides an interface between the Committee and BHBIA Board.

- **Forums & Connect Group Liaison:** Attends and provides Board Support to specific Forums or Connect Group meetings as and when required.
- **Winter Seminar:** planning the theme, sourcing speakers, convening the meeting on the day, and liaising with the admin team to plan the practical/venue arrangements.
- **Spring Event:** Virtual event via Zoom - planning the theme, sourcing speakers, convening the meeting on the day, and liaising with the admin team to plan the practical arrangements
- **Summer Event:** same as Spring Event above
- **Conference** tends to be a team effort but one person might take a lead on deciding the conference theme at the outset, writing the 'call for papers' and working with the admin team on the conference theme/venue/entertainment.
- **Special one-off projects:** such as re-branding etc.

Specific roles/Board posts (new Board members would not normally be expected to take on one of these roles):

Chair: according to the BHBIA articles, the chair must be from the Industry division, but an 'Acting Chair' may be appointed from the Agencies & Consultancies division if circumstances warrant this. The chair leads the organisation by chairing Board meetings, fronting the organisation at major events and presenting a positive image for the organisation in all dealings with members. There is also some day-to-day requirement for decision-making and liaison with the admin team.

Deputy Chair: supports the Chair. Again, the Deputy Chair must be from the Industry Division. The usual expectation is that this role will prepare them to take on the role of Chair in the future.

Treasurer: oversees the accounts (which are produced by KSAM) and ensures the organisation is on track financially. Sets the annual budget in conjunction with KSAM and negotiates fees for support services (KSAM, Executive Officer and Engagement Officer). Approves expenditure and signs cheques.