<u> Storytelling that Makes Market Research Powerful – 7th February 2019</u>

Provisional Programme

TIME	Item
Time 9:30am	 Bringing your stakeholders on the journey throughout the project life cycle Understanding the processes and benefits of engaging with key stakeholders throughout the journey using a range of examples and exercises. Co-creation of the RFP The importance of face to face kick-off meetings which bring together all key stakeholders Ongoing communication and partnership at each stage The power of interactive backrooms during qualitative research, exploring a range of analytical frameworks which can be used to improve engage clients, make sense of the data and improve the quality of deliverables
11:15am	Coffee
11:30am	The importance of Storytelling
	Discussion around why stories are so powerful using videos and analogies
12:30	Lunch
13:30	 The Art of Storytelling A tailored workshop to go beyond presenting data imparting valuable techniques for writing impactful and streamlined Customer Insights presentations. To learn how to maximize presentations across four key areas: significance, structure, simplicity and rehearsal To acquire tools for improving the structure, layout and content of Customer Insights presentations To provide the transferable skills required to produce impactful and insightful presentations across four areas: Re-working reports received from external MR/ BI agencies Situational analyses, including drawing together data charts from numerous sources Presentation of findings from desk research projects
15:00	Coffee
15:15	Presenting Magically An interactive session covering all of the core principles to presenting magically from preparation, nailing your opening, controlling anxiety, body language, eye contact and beyond
16:00	Outputs that live on Sharing success stories which have allowed insights to live on within the client's business • Patient footage • Interactive patient pathways • Film footage
16:30	Close